

ERP Fundamentals User Guide

Customer Menu

1 INTRODUCTION

Here is the **Main Menu** of ERP Fundamentals:-

Empowering Vision, Driving Growth: Fueling Success with Pristine
Products Pvt. Ltd.

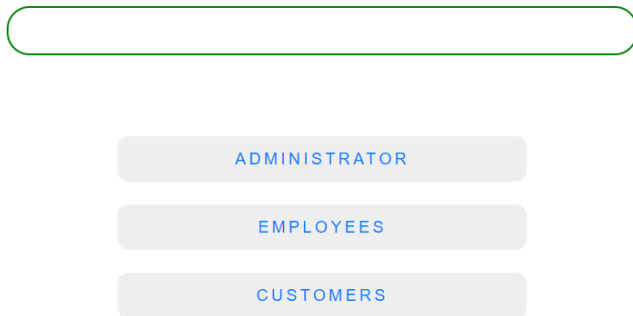


Figure 1

A customer can click **CUSTOMERS**, and login, whereupon he / she is presented with the **Customer Menu**:-

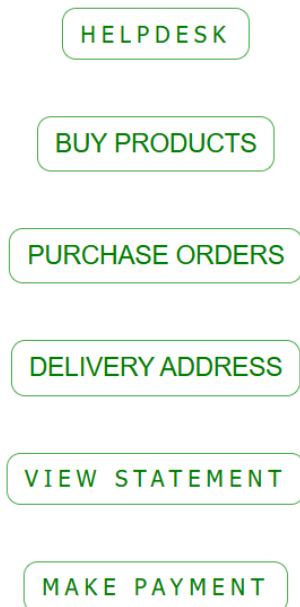


Figure 2

By clicking **HELPDESK**, customer can seek resolution of a problem he / she is confronted with.

By clicking [BUY PRODUCTS](#), customer can purchase your products online, as well as track fulfillment.

By clicking [PURCHASE ORDERS](#), customer can place Purchase Orders, and track their fulfillment.

By clicking [DELIVERY ADDRESS](#), customer can setup / change the address for delivery of products ordered online.

By clicking [VIEW STATEMENT](#), customer can view his / her account statement.

By clicking [MAKE PAYMENT](#), customer can make online payment to your organization in INR.