

# SAAS PROCESSES PVT. LTD.

## Terms and Conditions

SaaS Processes Pvt. Ltd. will not be liable for any losses or damages incurred by our customers perceived by them to be consequent to the usage of our services.

## Privacy Policy

SaaS Processes Pvt. Ltd. collects the name and email of the customer (Administrator). This information is used by the company only to communicate with the customer on matters pertaining to the service being currently used by the customer.

The customer (Administrator) also uses his / her email to login to our [Helpdesk](#) (Services Portal).

## Cancellation and Refund Policy

SaaS Processes Pvt. Ltd. entertains a Cancellation request from a customer (Administrator) *at any time after the subscription date*. Such a request should be sent via our [Helpdesk](#) (Services Portal), mentioning the reason for cancellation. SaaS Processes Pvt. Ltd. shall not refund payments made by the customer on a monthly / annual basis, or other mutually agreed schedule.